

# Opticom Tech

## Important Firmware Update Notice

Before proceeding, please read the following:

- **Use at Your Own Risk:** Firmware updates are provided on an "as-is" basis to improve functionality.
- **Power Stability:** Ensure the camera has a stable power supply. **DO NOT** power off or unplug the camera during the update process.
- **Data Loss:** While rare, firmware updates may reset camera settings to factory defaults. Please back up your configuration if necessary.
- **Compatibility:** Verify you are using the correct firmware file for your specific model number and hardware revision. (Make sure to follow the guide or, email if you have any questions. )
- Firmware updates are done at your own risk. Incorrect updates or power failure during installation may brick the device. Ensure the camera remains powered during the entire process.
- Opticom Tech: will not be responsible for any void warranty due to bricked units or failure of firmware updates done incorrectly or power failure.

Most Firmware failure are cause by:

- **"Do not turn off power" warning:** This is the #1 cause of failed updates.
- **If model and current firmware version are not validated before update failure is likely.**